



Jewish Family Service of Tidewater

healing the world...

ANNUAL REPORT

Jewish Family Service of Tidewater experienced significant activity in 2017 – 2018 – most notably the appointment of Kelly Burroughs as Chief Executive Officer in September. Kelly was previously Vice President of Clinical Services for Jewish Family and Children’s Services of Southern Arizona in Tucson. She took over from Betty Ann Levin, who transitioned from her role as Executive Director of JFS to become the CEO/ Executive Vice President at our partner agency, United Jewish Federation of Tidewater (UJFT). Betty Ann led the agency for 15 years, during which time thousands of residents in Hampton Roads and throughout the Commonwealth of Virginia benefited from the home health care and social services provided by JFS. Under her guidance and leadership over the years, the agency grew to support an operating budget of nearly \$9 million.

As you review this annual report, you will see that programs receive nearly 90% of these funds to support hands-on programming; only 11% of funds are used to support administrative services. None of this would be possible without the support of the community through philanthropic gifts and volunteerism – together we are able to support those who need us most. This report illustrates our impact in the community and shares our highlights and accomplishments of 2017 – 2018 and exciting opportunities for the current fiscal year, including:

- JFS’ Home Health program is the agency of choice for many clients in need of skilled home health care and in-home personal care. Our skilled home health care program was awarded its continued Community Health Accreditation Partner (CHAP) accreditation in its triennial survey, demonstrating our ongoing commitment to quality health care.
- The Personal Affairs Management (PAM) program continues to grow and recently was awarded a new contract through the Virginia Department of Behavioral Health and Developmental Services, thereby expanding our ability to care for the most incapacitated, vulnerable members of our community through guardian and conservator services.
- The Clinical Services program has been awarded a grant by the Network of Jewish Human Services Agencies’ Legacy Heritage Fund, expanding inclusion services to children with special needs. This latest grant is an exciting addition to the range of care provided by our Clinical Services and Older Adult Services programs.

Message from Our Leadership

As an agency, we are committed to continue our tradition of excellence in our services, to enhance our financial performance, to diversify our funding opportunities, and to grow our current programs. We look forward to reporting to you on our progress throughout the year.

Special thanks go to our donors and volunteers, the United Jewish Federation of Tidewater, the Tidewater Jewish Foundation, the United Jewish Community of the Virginia Peninsula, and the United Way of South Hampton Roads, who continue as vital funding partners in our commitment to support the most vulnerable people in our community.

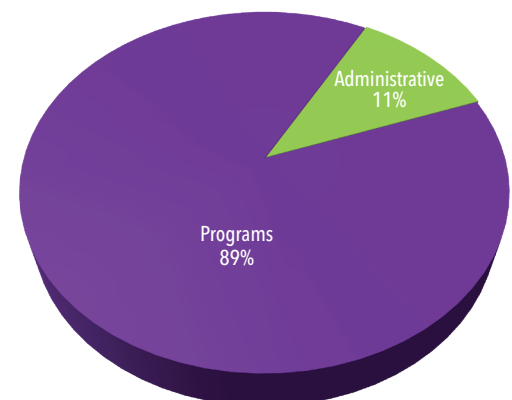
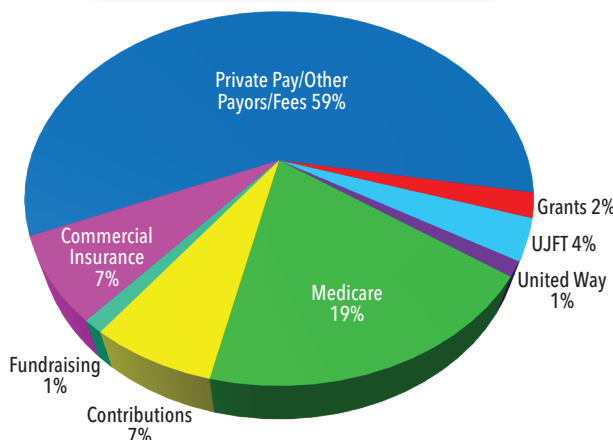
Without your support, these programs would not be possible. *We thank you wholeheartedly!*

Jeff Cooper, JFS President and Kelly Burroughs, JFS CEO



Revenue \$8,783,830

Expenses \$8,780,978



FISCAL YEAR 2017-2018

Financial information is derived from fiscal year ending June 30, 2018.
Financial statements audited by Wall, Einhorn & Chernitzer, PC

*Listing denotes gifts received
between 7/1/2017 and 6/30/2018*

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 Society members as of 12/31/18

Making a difference in our community



Nearly **5,000** hours of in-home personal care were provided to individuals in our community by Certified Nursing Assistants and Licensed Practical Nurses every two weeks.

370

impoverished Jewish individuals in our community received food and/or financial assistance.



110

Jewish individuals with a developmental disability or chronic illness received services from JFS.



966

incapacitated, vulnerable adults in our community received court-appointed guardianship & conservatorship. Many of these individuals are elderly and/or disabled and are the most vulnerable, at-risk members of our community. They are often targets of abuse, financial exploitation, and neglect.

72%



of JFS' clients are not Jewish. JFS serves individuals of all faiths, races, and ethnic backgrounds, regardless of income.

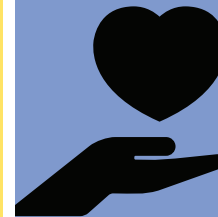
10,858

Meals on Wheels were delivered to the elderly and homebound in Norfolk and Virginia Beach by volunteers and JFS staff.



411

individuals received counseling and support services for issues related to loss, transition, and healing.



1,133

trips were provided for senior adults for medical appointments and social activities.

61%

of JFS' clients are impoverished.



Over **1,000**

individuals received skilled home health services from JFS registered nurses and physical therapists.



Jewish Family Service of Tidewater

5000 Corporate Woods Drive, Suite 400, Virginia Beach, VA 23462
On the Reba & Sam Sandler Family Campus of the Tidewater Jewish Community

Administration: 757-321-2222 • Home Health: 757-489-3111

Counseling: 757-459-4640 • Personal Affairs Management: 757-938-9130

Peninsula Office: 757-223-5635

401 City Center Boulevard, Newport News, VA 23606

WWW.JFSHAMPTONROADS.ORG

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